

INFORMATION ON THE PROCESSING OF PERSONAL DATA

(Art. 13 EU Regulation 27 April 2016, No. 679 concerning the protection of personal data "GDPR")

In compliance with the requirements imposed by the General Regulations concerning the protection of personal data, the Data Controller provides the interested party with the following information in relation to the processing of personal data.

HOLDER OF THE TREATMENT

Company name	Falc-Inn Srl	PIVA / CF	IT03765870278 / IT03765870278
---------------------	--------------	------------------	-------------------------------

CONTACTS FOR THE EXERCISE OF RIGHTS

Requests to exercise the rights provided by the GDPR or any revocation of consent may be addressed to the Data Controller at the following contacts:

Address	Castello 5492, 30122, Venice (VE)	Contacts	0412960442, fornitori@aquapalace.it, aquapalacehotel@pec.nozio.it
----------------	-----------------------------------	-----------------	---

CATEGORIES OF INTERESTED PARTIES

Customers

TREATMENTS

Booking Management

	Purpose	Legal Basis
Purposes that do not require consent	Reservations	Required by law
	Management of customer assistance service	Execution of a contract and/or pre-contractual measures
	Activation, supply, delivery, maintenance of products and services	Execution of a contract and/or pre-contractual measures
Purpose in need of consent	Commercial communications	
Type of mandatory data	Master Data, citizenship, city, surname and name, municipality of residence, birth city, contact details, email, age, photo, mobile number, copy of identity documents in digital and paper format Failure, partial or incorrect conferment of the requested data will make it impossible for the data controller to pursue the purposes.	
Type of optional data	Final consumer allergies, Copy of passport, Bank details, voluntarily provided contact details, Billing information, Health data, Indirect health data, Location data, IBAN, Intolerances, Diseases, Language, VAT number, Identity card number, driving license, civil status passport, sex.	
Optional consent	Consent is always optional. Failure to provide the data will make it impossible for the Data Controller to follow up the purposes whose legal basis is the consent given by the data subject.	
Terms of conservation by category of personal data	Personal data	5 years
	Health data	This data will be deleted once the stay ends.

Video surveillance

	Purpose	Legal basis
Purposes that do not require consent	Security against burglary and theft	Legitimate interest, the owner's interest is to identify possible break-in and theft managers, as there have been cases in the past in similar structures cases of unauthorized access, the sensitive places of the structure are taken back.
Type of mandatory data	File video Failure, partial or incorrect conferment of the requested data will make it impossible for the Data Controller to pursue the purposes for which they are required.	
Terms of conservation by category of personal data	Video	4 days

Billing management

	Purpose	Legal Basis
Purposes that do not require consent	Management of invoices	Legal obligation
Type of mandatory data	Surname and name, VAT number Failure, partial or incorrect conferment of the requested data will make it impossible for the Data Controller to pursue the purposes for which they are required	
Terms of conservation by category of personal data	Economic data	10 years

RIGHTS OF THE INTERESTED PARTY

(Articles 15 to 22 and Article 13 of the GDPR)

Access right	<p>The interested party has the right, in accordance with the provisions of Article 15 of the GDPR, to request the holder access to their personal data.</p> <p>Mode of operation: The interested party may request access to personal data by written request by mail to the address: info@aquapalace.it</p>
Right of rectification	<p>The interested party has the right, in accordance with the provisions of Article 16 of the GDPR, to request the holder to rectify their personal data.</p> <p>Mode of operation: The interested party may request rectification of personal data by written request by email to: info@aquapalace.it</p>
Right to cancel	<p>The interested party has the right, in accordance with the provisions of Article 17 of the GDPR, to request the holder to delete their personal data</p> <p>Mode of operation: The interested party may request the deletion of personal data by written request by email to: info@aquapalace.it</p>
Right of limitation	<p>The interested party has the right, in accordance with the provisions of Article 18 of the GDPR, to request the holder to limit the data concerning him</p> <p>Mode of operation: The interested party may request the limitation of personal data by written request by email to: info@aquapalace.it</p>
Portability right	<p>The interested party has the right, in accordance with the provisions of Article 20 of the GDPR, to exercise its right to data portability</p> <p>Mode of operation: The interested party may request the portability of personal data by written request by email to: info@aquapalace.it</p>
Additional notes	<p>The interested party may also lodge a complaint before a supervisory authority (for example, the Guarantor for the protection of personal data)</p>
AUTOMATED PROCESS	
Treatment is not based on automated decision making	